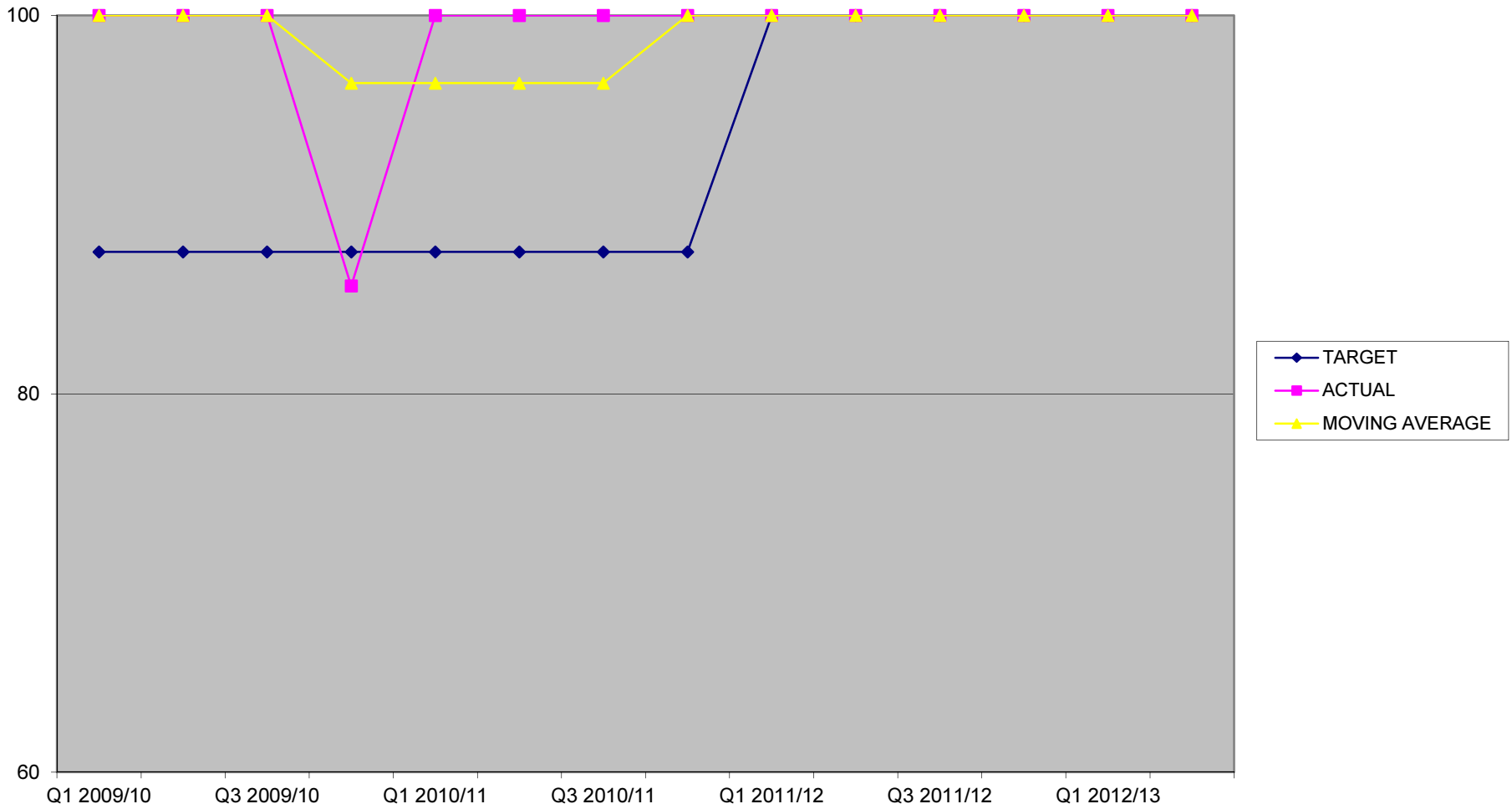


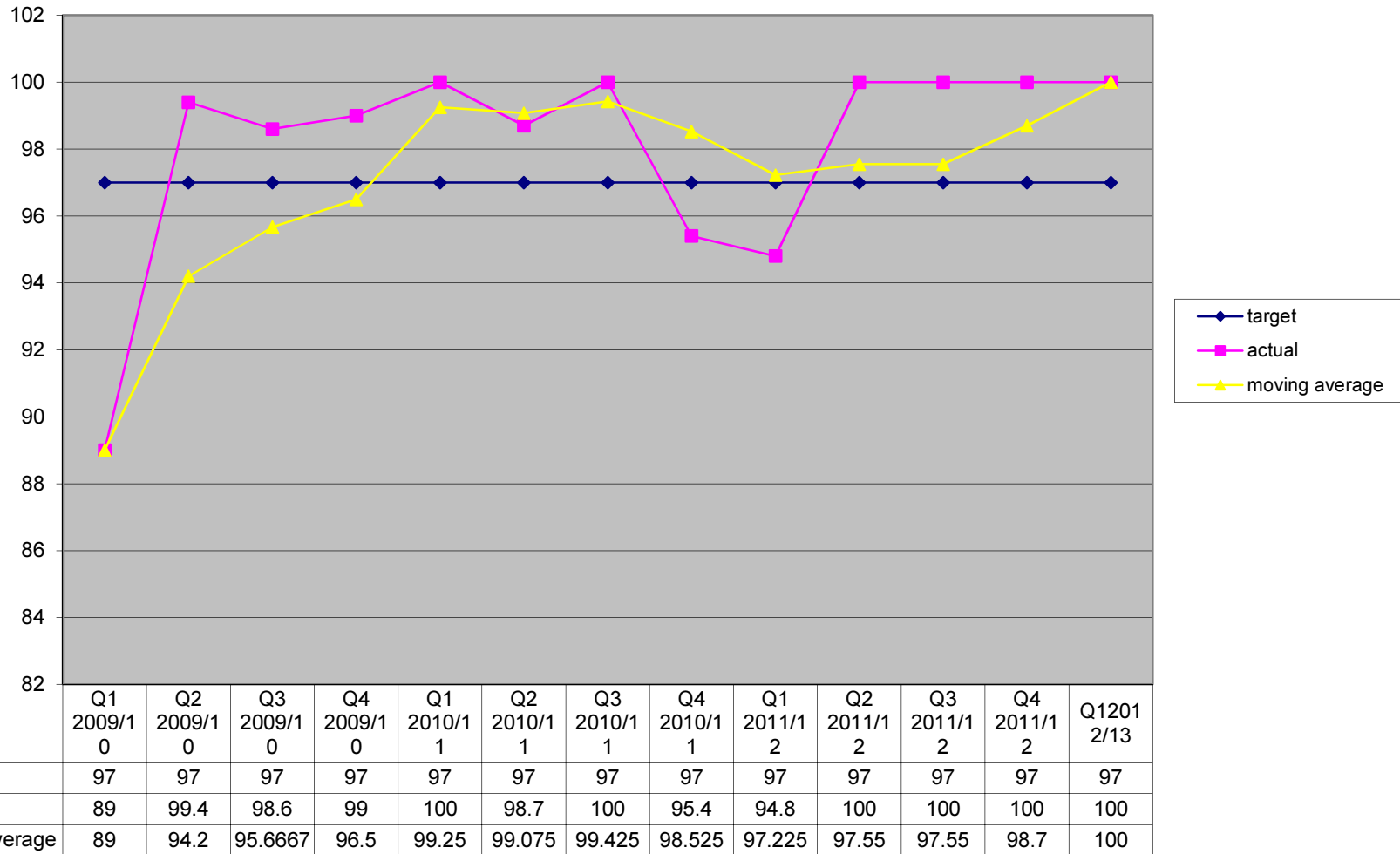
Percentage of draft reports issued within 15 days

Appendix 1



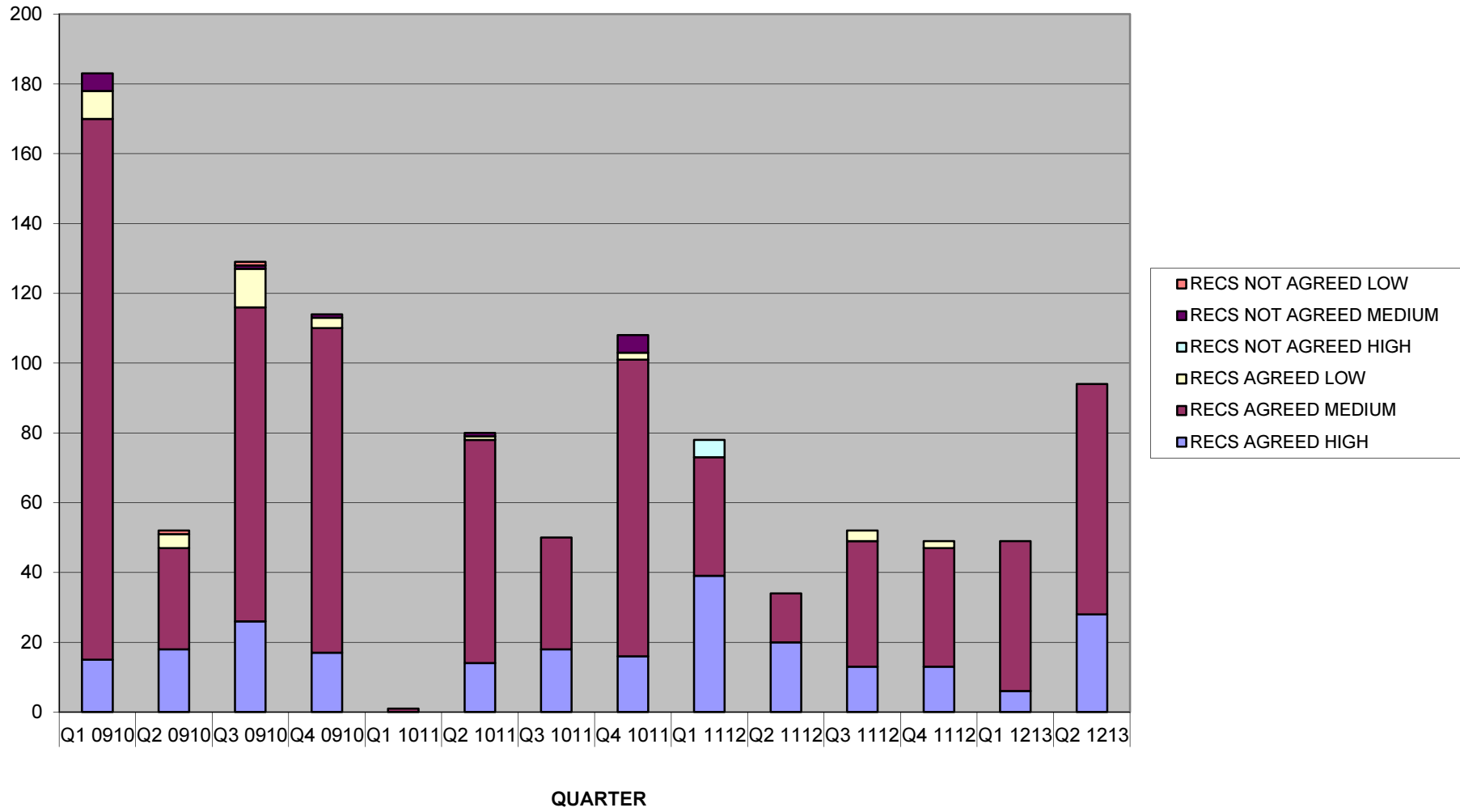
Percentage of management actions agreed

Appendix 2



MANAGEMENT ACTIONS AGREED BY NUMBER

Appendix 2.1



Proportion of agreed management actions implemented 2012/13

